

# Afterschool Alliance COVID Tracking Program Provider Survey – Wave 1 Results

Data are based on an online survey conducted by Edge Research between May 28-June 30, 2020. In all, 914 providers representing more than 6,000 program sites in 47 states and the District of Columbia participated.

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## SURVEY<sup>1</sup>

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### Current status

**To what extent is the program you work in open or closed in regards to serving students, due to the COVID-19 pandemic?**

We are completely closed; no in-person or virtual services being offered	26%
We are physically closed, but offering virtual programming for students and families	51%
We are physically open in at least some capacity	19%
Other (please specify)	3%
Not applicable	0%

*Number of respondents: 914*

**Is it typical for your program to be open or closed at this time of year?**

Typically open	81%
Typically closed	18%
Not applicable	1%

*Number of respondents: 914*

<sup>1</sup> Totals within questions may be different due to rounding.



**Please tell us if your program is currently conducting or plans to conduct any of the following activities in response to the COVID-19 pandemic.**

	Currently Providing	Plan on Providing
Engaging staff in remote professional development and training	60%	13%
Serving youth remotely/finding alternate ways to stay connected to youth	60%	8%
Serving as a meals site, delivering meals, or distributing other resources to families	48%	4%
Connecting families with community resources (e.g., health or dental clinics, financial planning, mental health services, etc.)	47%	9%
Providing care for children of essential workers	18%	6%

*Number of respondents: 914*

**Has your afterschool program made a change in staffing because of COVID-19? Select all that apply.**

Yes, layoffs	18%
Yes, furloughs or suspended work	33%
Yes, reduced hours of staff	31%
Yes, increased hours of staff to provide services for children of essential workers	6%
No, but anticipate layoffs or furloughs	12%
No change	20%
Not applicable	4%

*Number of respondents: 914*

**IF YES FOLLOW UP: At this point in time, what percentage of your afterschool program staff has been laid off or furloughed? Your best estimate is fine.**

25% or less	15%
26-49%	10%
50-75%	17%
More than 75%	50%
Not sure	8%

*Number of respondents: 413*

**How are you and/or staff in your program being financially supported? Please select all that apply.**

Being paid full salaries	61%
Being paid partial salaries	11%
Being provided with paid leave	5%
Being allowed to use all accrued leave	8%
Full or partial benefits being covered by program	12%
Staff relying on unemployment insurance	20%
Staff are not being financially supported by the program at this time	20%
Other	10%
Not sure/Not applicable	6%

*Number of respondents: 914*

**Has your afterschool program applied for financial assistance in response to COVID-19, such as a Paycheck Protection Program loan?**

Yes	31%
No	40%
Not sure	19%
Not eligible to apply	10%

*Number of respondents: 914*

**FOLLOW UP IF YES: And what is the status of your application?**

Applied, and received a loan	84%
Applied, and waiting for the decision	4%
Applied, but did not receive a loan	2%
Not sure	10%

*Number of respondents: 279*

**What was the cost-per-child per week in your program before COVID-19? Your best estimate is fine. “Cost-per-child” refers to the cost to the program for each participating student per week. This cost is not necessarily the same as the fee charged per child to parents.**

\$0	5%
\$1-\$25	6%
\$26-\$50	10%
\$51-\$100	12%
\$101-200	6%
More than \$200	3%
Mean (excluding \$0):	\$130.70

*Number of respondents: 914*

**What is the cost-per-child per week for in-person services in your program since COVID-19? Your best estimate is fine. “Cost-per-child” refers to the cost to the program for each participating student per week. This cost is not necessarily the same as the fee charged per child to parents.**

\$0	11%
\$1-\$25	4%
\$26-\$50	6%
\$51-\$100	7%
\$101-200	6%
More than \$200	3%
Mean (excluding \$0):	\$146.70

*Number of respondents: 914*

## Concerns

**At this point in time, how concerned are you about your students missing opportunities for social connections with peers and caring adults?**

Extremely or very concerned overall	<b>89%</b>
Extremely concerned	58%
Very concerned	31%
Somewhat concerned	9%
Not too or at all concerned overall	<b>1%</b>
Not too concerned	1%
Not at all concerned	0%
Not sure	0%

*Number of respondents: 914*

**At this point in time, how concerned are you about your students experiencing learning loss?**

Extremely or very concerned overall	<b>86%</b>
Extremely concerned	59%
Very concerned	26%
Somewhat concerned	11%
Not too or at all concerned overall	<b>2%</b>
Not too concerned	2%
Not at all concerned	0%
Not sure	1%

*Number of respondents: 914*

**At this point in time, how concerned are you about your students lacking a safe, structured environment?**

Extremely or very concerned overall	<b>79%</b>
Extremely concerned	50%
Very concerned	29%
Somewhat concerned	15%
Not too or at all concerned overall	<b>5%</b>
Not too concerned	4%
Not at all concerned	1%
Not sure	1%

*Number of respondents: 914*

**How concerned are you about losing touch with students in need as a result of COVID-19?**

Extremely or very concerned overall	<b>78%</b>
Extremely concerned	48%
Very concerned	29%
Somewhat concerned	15%
Not too or at all concerned overall	<b>7%</b>
Not too concerned	5%
Not at all concerned	2%
Not sure	0%

*Number of respondents: 914*

**At this point in time, how concerned are you about your students experiencing food insecurity?**

Extremely or very concerned overall	<b>67%</b>
Extremely concerned	40%
Very concerned	27%
Somewhat concerned	21%
Not too or at all concerned overall	<b>11%</b>
Not too concerned	8%
Not at all concerned	2%
Not sure	2%

*Number of respondents: 914*

**How concerned are you about long-term funding and the program's future as result of COVID-19?**

Extremely or very concerned overall	<b>63%</b>
Extremely concerned	38%
Very concerned	25%
Somewhat concerned	25%
Not too or at all concerned overall	<b>10%</b>
Not too concerned	7%
Not at all concerned	2%
Not sure	2%

*Number of respondents: 914*

**How concerned are you that new restrictions as a result of COVID-19, such as student/staff ratios, cleaning protocols, and social distancing guidelines, will make it cost prohibitive to offer programming?**

Extremely or very concerned overall	<b>63%</b>
Extremely concerned	32%
Very concerned	31%
Somewhat concerned	25%
Not too or at all concerned overall	<b>11%</b>
Not too concerned	8%
Not at all concerned	3%
Not sure	1%

*Number of respondents: 914*

**How concerned are you about loss of funding to the program this year as a result of COVID-19?**

Extremely or very concerned overall	<b>55%</b>
Extremely concerned	33%
Very concerned	22%
Somewhat concerned	20%
Not too or at all concerned overall	<b>19%</b>
Not too concerned	13%
Not at all concerned	6%
Not sure	5%

*Number of respondents: 914*



**How concerned are you about whether families will come back after the pandemic is over as a result of COVID-19?**

Extremely or very concerned overall	<b>48%</b>
Extremely concerned	22%
Very concerned	26%
Somewhat concerned	26%
Not too or at all concerned overall	<b>25%</b>
Not too concerned	17%
Not at all concerned	8%
Not sure	1%

*Number of respondents: 914*

**How concerned are you about having to lay off or furlough staff in the months to come as a result of COVID-19?**

Extremely or very concerned overall	<b>47%</b>
Extremely concerned	24%
Very concerned	23%
Somewhat concerned	24%
Not too or at all concerned overall	<b>19%</b>
Not too concerned	13%
Not at all concerned	6%
Not sure	9%

*Number of respondents: 914*

**How concerned are you about having to permanently close the program as a result of COVID-19?**

Extremely or very concerned overall	<b>37%</b>
Extremely concerned	21%
Very concerned	15%
Somewhat concerned	24%
Not too or at all concerned overall	<b>36%</b>
Not too concerned	21%
Not at all concerned	15%
Not sure	3%

*Number of respondents: 914*

**How concerned are you about being able to re-hire furloughed staff in the months to come?**

Extremely or very concerned overall	<b>34%</b>
Extremely concerned	15%
Very concerned	18%
Somewhat concerned	22%
Not too or at all concerned overall	<b>26%</b>
Not too concerned	16%
Not at all concerned	10%
Not sure	18%

*Number of respondents: 914*

### How concerned are you about paying for staff health insurance and other benefits?

Extremely or very concerned overall	<b>22%</b>
Extremely concerned	12%
Very concerned	10%
Somewhat concerned	17%
Not too or at all concerned overall	<b>28%</b>
Not too concerned	17%
Not at all concerned	11%
Not sure	33%

*Number of respondents: 914*

### How concerned are you about lack of certainty about when your program will re-open? (Only asked of programs that are closed)

Extremely or very concerned overall	<b>61%</b>
Extremely concerned	32%
Very concerned	29%
Somewhat concerned	24%
Not too or at all concerned overall	<b>14%</b>
Not too concerned	9%
Not at all concerned	5%
Not sure	1%

*Number of respondents: 658*

**How concerned are you about rushing to reopen before it is safe for students and staff?**  
(Only asked of programs that are closed)

Extremely or very concerned overall	<b>50%</b>
Extremely concerned	28%
Very concerned	22%
Somewhat concerned	27%
Not too or at all concerned overall	<b>21%</b>
Not too concerned	14%
Not at all concerned	6%
Not sure	2%

*Number of respondents: 658*

## Supports and resources

**At this point in time, how important is better guidance and more information to help plan for the future to your program?**

Extremely or very important overall	<b>85%</b>
Extremely important	46%
Very important	39%
Somewhat important	12%
Not too or at all important overall	<b>2%</b>
Not too important	2%
Not at all important	0%
Not sure	0%

*Number of respondents: 914*

**At this point in time, how important is funding sources or money to your program?**

Extremely or very important overall	<b>84%</b>
Extremely important	55%
Very important	29%
Somewhat important	11%
Not too or at all important overall	<b>3%</b>
Not too important	3%
Not at all important	1%
Not sure	2%

*Number of respondents: 914*

**At this point in time, how important is better guidance and resources to protect the health and safety of staff and students to your program?**

Extremely or very important overall	<b>82%</b>
Extremely important	44%
Very important	39%
Somewhat important	15%
Not too or at all important overall	<b>3%</b>
Not too important	2%
Not at all important	1%
Not sure	0%

*Number of respondents: 914*

**At this point in time, how important is finding and paying for protective equipment and cleaning supplies to your program?**

Extremely or very important overall	<b>74%</b>
Extremely important	42%
Very important	32%
Somewhat important	19%
Not too or at all important overall	<b>4%</b>
Not too important	4%
Not at all important	1%
Not sure	2%

*Number of respondents: 914*

**At this point in time, how important is more online resources or more student access to technology to your program?**

Extremely or very important overall	<b>67%</b>
Extremely important	36%
Very important	31%
Somewhat important	22%
Not too or at all important overall	<b>9%</b>
Not too important	7%
Not at all important	2%
Not sure	1%

*Number of respondents: 914*

**And which resources would be most helpful to your afterschool program right now?  
Please pick up to 3.**

Updates on COVID-19 relevant to the afterschool field	62%
Advice on funding streams and securing foundation funds	39%
Online educational resources to share with families	34%
Online trainings for direct-service staff	32%
Virtual coaching for program leaders and staff	28%
Opportunities to stay virtually connected to others in the field	22%
Advocacy communication tools to use with decision makers	20%
Online trainings for leadership	19%
Other	3%

*Number of respondents: 914*

## Future oriented questions

### What are your plans for summer programming?

Offering as planned	5%
Offering, with adjustments	56%
Not sure/To be determined	26%
Typically do not offer summer programming	14%

*Number of respondents: 914*

### FOLLOW UP, IF OFFERING: What will be included in your summer programming?

Serving students in-person	30%
Serving students virtually	39%
Serving students both in-person and virtually	27%
Not sure/To be determined	5%

*Number of respondents: 555*

### How concerned are you that your afterschool program will not be able to provide services in the fall—in person or virtual?

Extremely or very concerned overall	<b>56%</b>
Extremely concerned	30%
Very concerned	26%
Somewhat concerned	28%
Not too or at all concerned overall	<b>16%</b>
Not too concerned	12%
Not at all concerned	4%
Not sure	0%

*Number of respondents: 914*



**Is your organization involved in conversations organized by the school district or individual schools about how best to re-open schools in the fall?**

Yes	62%
No	26%
Not sure/Not applicable	12%

*Number of respondents: 914*

**Thinking about the future of your afterschool program, which comes closest to your view today, even if neither is exactly right?**

*Optimistic/Pessimistic:*

Optimistic overall	<b>52%</b>
Strongly optimistic	20%
Somewhat optimistic	32%
Neutral	32%
Pessimistic overall	<b>16%</b>
Somewhat pessimistic	13%
Strongly pessimistic	3%

*Number of respondents: 914*

*Worst is over/Worst is yet to come:*

Worst is over overall	<b>22%</b>
Strongly feel that the worst is over	6%
Somewhat feel that the worst is over	16%
Neutral	55%
Worst is yet to come overall	<b>23%</b>
Somewhat feel that the worst is yet to come	18%
Strongly feel that the worst is yet to come	5%

*Number of respondents: 914*

# Respondent Profile

How would you describe the setting(s) for your program? Select all that apply.

Rural	41%
Suburban	29%
Urban	39%

Number of respondents: 914

Is your program typically located in a public school?

Yes	77%
No	23%

Number of respondents: 914

Which of the following describes your organization? Please select all that apply.

Afterschool program run by a public school	38%
Afterschool program run by a community based organization	26%
Boys & Girls Club	7%
Afterschool program run by a private organization	6%
YMCA	6%
Afterschool program run by a city or town (including Parks and Recreation Department)	5%
Afterschool program run by a child care center	4%
Afterschool program run by a faith-based organization	3%
Afterschool program run by a college or university	2%
Afterschool program run by a library	1%
Afterschool program run by a museum or science center	1%
Afterschool program run by a private school	1%
CampFire program	1%
Girls Inc.	1%
4-H	0%
After-School All-Stars	0%
YWCA	0%

Other	11%
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*Number of respondents: 914*

**Please enter your best estimate for the number of students served by your program for each scenario.**

*Total number of children served during the school year before COVID-19:*

0	0%
1-25	4%
26-50	9%
51-100	21%
101-150	13%
151-200	8%
201+	45%
Mean (excluding 0)::	933 students

*Number of respondents: 914*

*Total number of children served since COVID-19 impacted your program:*

0	29%
1-25	14%
26-50	14%
51-100	14%
101-150	6%
151-200	4%
201+	18%
Mean (excluding 0):	368 students

*Number of respondents: 914*

*Current number of students served **in-person** since COVID-19 impacted your program:*

0	74%
1-25	10%
26-50	6%
51-100	4%
101-150	2%
151-200	1%
201+	3%
Mean (excluding 0):	147 students

*Number of respondents: 914*

*Current number of students served **virtually** since COVID-19 impacted your program:*

0	36%
1-25	14%
26-50	13%
51-100	13%
101-150	6%
151-200	2%
201+	15%
Mean (excluding 0):	302 students

*Number of respondents: 914*

**What grade level are the students you typically serve? Select all that apply.**

Pre-K students	25%
Elementary school students	86%
Middle school students	57%
High school students	29%

*Number of respondents: 914*

**What is your best estimate for your program’s overall student population and the racial/ethnic backgrounds of the students you typically serve?**

	<b>Mean</b>
Asian	3%
Black or African American	26%
Hispanic or Latinx	26%
Native American	3%
Native Hawaiian or other Pacific Islander	1%
White	39%

Number of respondents: 914

**What percentage of the students served qualify for the free or reduced price lunch program?**

25% or less	7%
26-49%	10%
50-75%	19%
More than 75%	56%
Not Sure	8%

*Number of respondents: 914*

**What are your program’s primary funding sources? Please check all that apply.**

21 <sup>st</sup> Century Community Learning Centers grant (21 <sup>st</sup> CCLC)	49%
Parent fees	30%
Private donations/fundraisers	24%
State government funds (not 21 <sup>st</sup> CCLC)	20%
Foundation/philanthropic grant	19%
Local government funds	17%
Corporations/businesses	10%
Other federal government programmatic funds (not 21 <sup>st</sup> CCLC or CCDF)	9%
Loans (including the Payroll Protection Program)	9%
Child Care and Development Fund (CCDF)	4%
Savings	3%
Other	8%
Not sure	4%

*Number of respondents: 914*